

COMMUNITY FOCUS



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ATLANTIC CITY ELECTRIC INSPECTING 28,000 POLES IN 2018 TO MAINTAIN RELIABLE ELECTRIC SERVICE FOR CUSTOMERS

Atlantic City Electric is committed to maintaining reliable service for its customers. As part of this commitment, the company performs routine inspections and maintenance of the wood poles across its service area through the Wood Pole Inspection Program. The program is designed to meet national industry standards, helping enhance reliability, safety and efficiency across our system.

Wood poles must be routinely inspected above and below the ground to extend their service life. The routine inspections and maintenance conducted as part of the program help identify aging poles or needed repairs, supporting Atlantic City Electric's efforts to maintain safe and reliable electric service for its customers. Customers across the company's service area continue to experience fewer power outages because of ongoing enhancements to the system through programs such as this.

Key Program Numbers

- 284,000 wood poles in our service area
- 28,000 wood poles inspected each year
- Each pole is inspected on a 10-year basis
- 50 employees and contractors work in the program



ATLANTIC CITY ELECTRIC REMINDS CUSTOMERS TO CALL 811 BEFORE DIGGING

Atlantic City Electric reminds all customers and contractors to call 811 to have underground lines marked before digging. Nationwide, every nine minutes there is damage to an underground utility line because of digging without first calling 811, according to the Common Ground Alliance, the national association that promotes the 811 phone number and safe digging practices.

Striking an underground electric or natural gas pipe can cause serious injury, damages and service interruptions. Every digging project, no matter how large or small, warrants a call to 811. Installing a mailbox, building a deck, planting a tree and laying a patio are all examples of digging projects where a call to 811 should be one of the first steps.

Atlantic City Electric has nearly 2,900 circuit miles of underground electric lines. Last year, more than 100 of



**Know what's below.
Call before you dig.**

Atlantic City Electric's underground electric lines were struck by preventable dig-ins, which could have been avoided by calling 811. Properly locating underground lines is essential to safely completing any digging job.

When calling 811 at least three business days prior to digging, customers and contractors are connected to New Jersey One Call to provide information about their

project. New Jersey One Call will notify Atlantic City Electric and all member utilities of your plan to dig. The utilities will then mark their underground facilities.

Once lines are located, excavators also must understand the markings and look for evidence of unmarked lines, such as water and sewer lines on private property. Sewer clean-outs and water valve covers are examples of equipment that can indicate the presence of underground lines.

ATLANTIC CITY ELECTRIC IS READY TO BEAT THE HEAT



With summer just around the corner, Atlantic City Electric has been hard at work, prepping its systems, and testing its processes and procedures, all part of the company's efforts to provide safe and reliable service for its 550,000 customers this summer.

Atlantic City Electric's work to prepare for the summer is part of more than \$312 million the company spends each year to maintain and modernize the local energy grid. Atlantic City Electric completes hundreds of tasks to prepare for the summer season, including system work, testing and drills. Atlantic City Electric employees across the region also are ready to respond to severe summer storms or emergencies, if needed. And, as part of the Exelon family of companies, Atlantic City Electric can call on resources from sister utilities in Delaware, the District of Columbia, Illinois Maryland, and Philadelphia to restore power faster after major storms.

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ATLANTIC CITY ELECTRIC EMPLOYEES ASSIST NUMEROUS LOCAL NONPROFITS DURING NATIONAL VOLUNTEER MONTH

Atlantic City Electric employees volunteered nearly 1,300 hours at a variety of community service events throughout South Jersey in celebration of National Volunteer Month. Employees supported arts and culture, community development, environmental sustainability, and education initiatives that align with the company's purpose of powering a cleaner and brighter future for its customers and communities.

"Our employee-led volunteer team is instrumental in identifying and participating in volunteer opportunities to support nonprofit organizations throughout our service area," said Susan Coan, Atlantic City Electric region vice president. "I am very proud that hundreds of our employees engaged in more than 20 volunteer initiatives, raising more than \$10,000 during National Volunteer Month, in addition to supporting nearly 300 local organizations throughout the year."



Pictured are some of the approximate 60 Atlantic City Electric employees who volunteered at the Atlantic County Utilities Authority's Earth Day Event. Atlantic City Electric volunteers provided attendees information on vegetation management, underground facility protection, clean energy programs, environmental initiatives, emergency management and safety, and information on energy assistance and efficiency, among other topics.

Atlantic City Electric is committed to enhancing the quality of life for its customers and the communities it serves. In 2017, Atlantic City Electric contributed more than \$1 million to local nonprofits, while its employees volunteered more than 14,200 hours to assist hundreds of organizations throughout southern New Jersey.



Atlantic City Electric employee Marcus Fortune, assisted by his son, participate in Clean Ocean Action's annual beach sweep in Atlantic City during National Volunteer Month. Nearly 50 Atlantic City Electric employees, their family members and friends, removed more than 8,000 pieces of debris littered across the city's beaches.



Pictured is Atlantic City Electric employee Lisa Boney (left) and Laurie Zaleski, president and owner of Funny Farm Rescue Animal Sanctuary. More than 100 Atlantic City Electric employees, their family members and friends, cleaned the stalls, grounds and facilities at the sanctuary that cares for more than 550 animals in southern New Jersey.



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5100 Harding Highway
Mays Landing, NJ 08330

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As Atlantic City Electric prepares for summer, customers should prepare too. Before severe weather hits, customers should:

- Have a supply of bottled water and easy-to-prepare, non-perishable foods available.
- Charge cell phones and mobile devices.
- Have a flashlight with fresh batteries on each floor of your home.
- Visit atlanticcityelectric.com/mobileapp and download our mobile app to report outages or other service issues and stay up to date should summer storms cause a service interruption to your home or business.

If severe storms hit, Atlantic City Electric has many online resources to keep customers informed. The company’s interactive outage map, available at atlanticcityelectric.com and its mobile app provide customers information about outages across the company’s system and give an estimate of how quickly power is expected to be restored.

Do you have concerns or questions related to your community or constituents? If so, our public affairs managers are available to assist.

COUNTY	CONTACT	EMAIL	PHONE
Cumberland, Gloucester, Salem	Bert Lopez	bert.lopez@atlanticcityelectric.com	856-863-7945
Atlantic, Burlington, Ocean	Ken Mosca	ken.mosca@atlanticcityelectric.com	609-645-4802
Cape May	Ronnie Town	veronica.town@atlanticcityelectric.com	609-463-3805
Atlantic, Burlington, Camden	Chris Cavaliero	christopher.cavaliero@exeloncorp.com	856-753-2850

For more information and updates, visit atlanticcityelectric.com or thesource.atlanticcityelectric.com, follow us on Twitter at twitter.com/ACElecConnect and like us on Facebook at facebook.com/AtlanticCityElectric.